

TELUS calling card pocket guide

October 2006



making calls from Canada and the U.S.

To receive TELUS rates, always dial: **1-800-646-0000**

Then, follow the prompts to complete your call. Enter your card number, 4-digit PIN and the phone number you want to call.

making calls from overseas

When you use your TELUS Calling Card and the Canada Direct access numbers (see reverse) charges are applied to your TELUS bill in Canadian dollars.

- 1 Check the Canada Direct access number for the country you're in.
- 2 If you're calling from a hotel, follow hotel instructions to get an outside line. (Canada Direct is provided to hotels toll-free; however, some may apply a surcharge.)
- 3 Dial the Canada Direct access number. (If you're using a rotary phone, an operator will assist you.)
- 4 Follow the voice prompts. Identify TELUS as your long distance provider. Enter your card number and the number you're dialing as instructed. Press "0" if you want to call collect.
- 5 Should you need help at any time, a Canadian operator is available by pressing "0".
- 6 With your calling card, you can place up to 10 calls in a row without hanging up. Simply press "#" after each call and follow the prompts.

sending a fax? Pick up the handset and follow steps 1 to 5.

using a modem? Visit telus.com/canadadirect for instructions on how to configure your PC for calling card calls.

convenience that travels with you

Wherever you go, take your calling card with you to call home, retrieve messages or make travel plans.

call 1-888-308-2222 or visit telus.com/callingcard

- To order additional calling cards
- To change your PIN
- For help if you've forgotten your PIN
- To report a lost or stolen calling card
- For current Canada Direct access numbers
- To speak to a customer service representative

rates

Depending where you're calling from and to, and which TELUS Long Distance savings plan you've selected, rates will vary. Call TELUS for details.

Antigua Δ	1-800-744-2580	Germany	0-800-888-0014	Philippines $\blacktriangle\uparrow$	105-10
Argentina	0-800-222-1004 800-888-3868	Ghana \blacktriangle	0-19-233	Poland ∇	0 \blacklozenge 0-800-111-4118
Australia \blacktriangle	1-800-551-177 1-800-881-150	Greece \blacktriangle	00-800-1611	Portugal	800-800-122
Austria \blacktriangle	0-800-200-217	Grenada Δ	1-800-744-2580	Puerto Rico \blacktriangle	1-800-496-7123
Azores	see Portugal	Guadeloupe \blacktriangle	0-800-99-00-16	Reunion Island	0-800-99-0016
Bahamas Δ	1-800-463-0501	Guam	1-888-788-1005	Romania $\blacktriangle\uparrow$	021-800-5000
Bahrain \blacktriangle	80000-100	Guatemala \blacktriangle	9999-198	Russia	8 \blacklozenge 10-800-110-1012
Balearic Islands	see Spain	Guyana	0161	San Marino	see Italy
Barbados Δ	1-800-744-2580	(Georgetown)	161	Scotland	see United Kingdom
Belarus	8 \blacklozenge 800-111 (Mogilev, Gomel, Vitebsk, Grodno, Brest, Minsk)	Haiti	161	Senegal \blacktriangle	810-3074
Belgium \blacktriangle	0-800-100-19 0-800-700-19	Hong Kong \blacksquare	800-96-1100	Singapore	8000-100-100
Belize Δ (hotels)	558	Hungary \blacktriangle	06-800-01211	South Africa \blacktriangle	0-800-99-0014
(pay phones)	816	Iceland	800-9010	Spain	900-99-0015
Bermuda Δ	1-800-744-2580	India $\blacktriangle\blacktriangleright\blacklozenge$	000167	Sri Lanka \blacktriangle	01-430077 (Colombo) 43-00-77
Bolivia \blacktriangle	800-10-0101	Indonesia $\blacktriangle\blacktriangleright\blacklozenge$	001-801-16 008-801-16	St. Barthélemy	see Guadeloupe
Brazil $\blacktriangle\uparrow$	0800-890-0014	Iran \bullet		St. Kitts & Nevis Δ	1-800-744-2580
Brunei \blacktriangle	800-010	Ireland \blacktriangle	1-800-555001	St. Lucia Δ	1-800-744-2580
Bulgaria \circ	00-800-1359	Israel \square	1-80-949-4105 1-80-920-5140	St. Martin	see Guadeloupe
Canada	1-800-646-0000	Italy \blacktriangle	800-172-213	St. Pierre et Miquelon \blacktriangle	0-800-99-00-16
Canary Islands	see Spain	Ivory Coast	00-1100	St. Vincent Δ	1-800-744-2580
Cayman Islands Δ	1-800-744-2580	Jamaica	1-800-222-0016 (hotels) 876	Sweden \smile	020-799-015
Chatham Islands	see New Zealand	Japan \blacktriangle	0053-9-161 0066-55-161	Switzerland \blacktriangle	0-800-558-330
Chile	800-360-280 800-800-226	Kenya \blacktriangle	0-800-2201-14	Syria	0811
China (from all major cities)		Korea (South) \blacktriangle	00722-015	Taiwan \blacktriangle	00-801-120-012
(Northern Provinces)	108-718	Lebanon \circ	01-423-935	Tasmania	see Australia
(Southern Provinces)	108-186	Lithuania	8-800-9-00-04	Thailand \blacktriangleright	001-999-15-1000
Christmas Islands	see Australia	Luxembourg \blacktriangle	800-2-0119	Trinidad & Tobago Δ	
Colombia	1-800-9-19-0057	Macao	0-800-100	(hotels)	1-800-744-3501
Corsica Island	see France	Macedonia (FYROM) \blacktriangle	00-800-4277	(seaports)	22
Costa Rica \blacktriangle	0-800-015-1161	Madeira	see Portugal	Turkey \blacktriangle	00-800-16677
Croatia	0-800-22-0101	Malaysia \blacktriangle	1-800-800-017	Turks & Caicos Δ	01-800-744-2580
Cyprus	800-9-0012	Malta	800-90150	Ukraine $\blacktriangle\blacktriangleright$	8 \blacklozenge 10-0-17
Czech Republic	800-001-115	Martinique \blacktriangle	0-800-99-00-16	United Arab Emirates \blacklozenge	0-800-141
Denmark	80-01-00-11	Mauritius	01-110	United Kingdom	0-800-559-3141 0-800-096-0634
Dominica Δ	1-800-744-2580	Mexico $\blacktriangle\ast$	01-800-123-0200 01-800-021-1994	United States	1-800-646-0000
Dominican Republic	1-800-333-0111	Monaco \blacktriangle	800-90016	Uruguay \blacktriangle	000-419
Ecuador \blacktriangle	1-999-175	Montserrat \bullet	1-800-744-2580	Vatican City	see Italy
Egypt \blacktriangle	02-365-3643 (Cairo) 365-3643	Morocco $\blacktriangle\blacklozenge$	00-211-0010	Venezuela \blacktriangle	0-800-100-1100
Elba Island	see Italy	Netherlands ∇	0-800-022-9116	Vietnam Δ	1201-1010
Estonia	0-800-12011	New Zealand \blacktriangle	000-919	Virgin Islands	
Fiji \blacklozenge	004-890-1005	Nicaragua \blacktriangle	1-800-0168	(US) \blacktriangle	1-800-496-0008
Finland \blacktriangle	0-800-110-011	Northern Ireland		(Bt) Δ	1-800-744-2580
France \blacktriangle	0-800-99-00-16 0-800-99-02-16	see United Kingdom		Wales	see United Kingdom
French Guyana \blacktriangle	0-800-99-00-16	Norway	800-19-111	Zambia	00-883
Gabon $\blacktriangleright\blacktriangle$	00 \blacklozenge 012	Pakistan \blacktriangleright	00-800-15-001	Zimbabwe \blacktriangleright	00-897

- \blacklozenge Wait for a second dial tone.
 - \bullet Service available on dedicated phones that display the Canada Direct symbol.
 - \circ Service not available from pay phones.
 - \blacktriangleright Service available only on Intl. Direct Dial phones.
 - \smile Service from Card Phone only.
 - \bullet Calls may be charged as though from a mobile phone.
 - \blacklozenge Canada Direct calls from any phone will be charged a surcharge per call.
 - \square Calls from hotels are charged as a mobile call. Service not available from Palestinian territories.
 - \ast Use public pay phone marked LADATEL or Telmex in Mexico.
 - \blacktriangle Public phones may require coins or phone card.
 - ∇ Service from KPN public phones.
 - ∇ A debit card is required to activate card phones and will be debited. Token phones will also charge a fee per call.
 - Δ Service available from dedicated phones in airports, post offices, seaports or selected hotels.
 - \uparrow Operator service not available.
 - \blacklozenge 10-second delay may be experienced to access service.
 - \blacksquare An international credit card is required to activate phone card but is not debited.
- Hotels in many countries may add a surcharge on Canada Direct calls.

calling country to country

From any shaded country above, you can use the access number to call within that country or to another country. Some restrictions apply. Rates are premium priced. For details, please ask the Canada Direct operator.